



Microchip Technology
eServices2 –Landing Page – User Guide

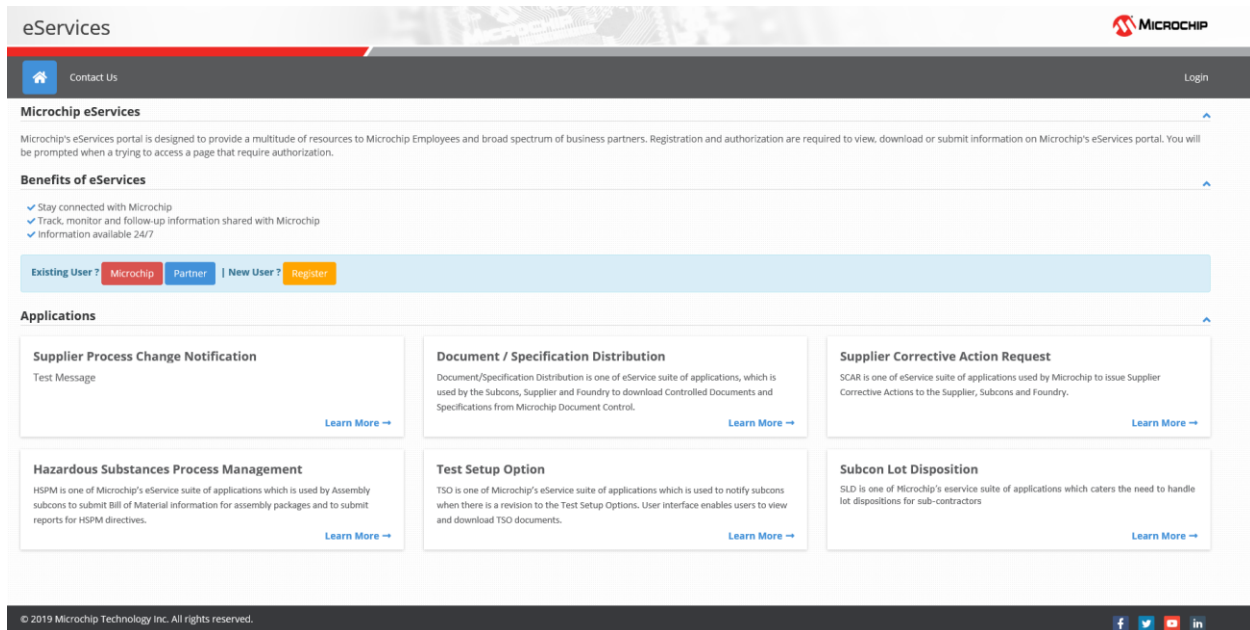
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Application URL

<https://eservices2.microchip.com/>

The above URL will redirect the user to the new eServices2 landing page



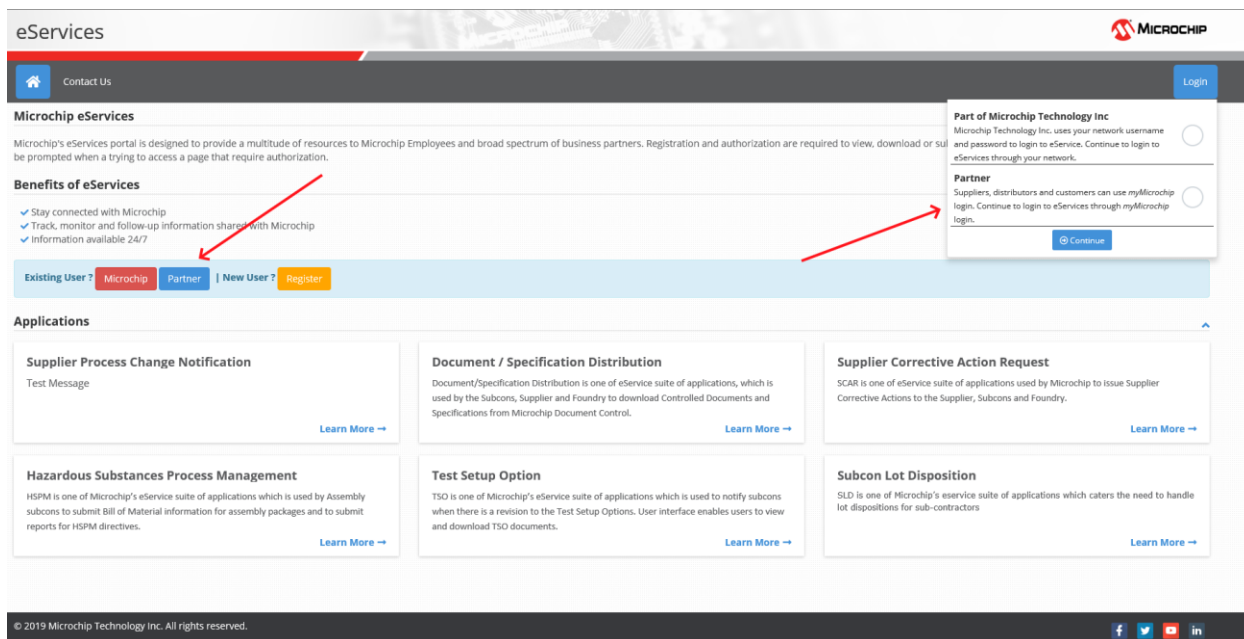
User Registration

User can self-register themselves by clicking on the  button. When clicked on the “Register” button user will be redirected to the below screen where user can key-in the details and request access.

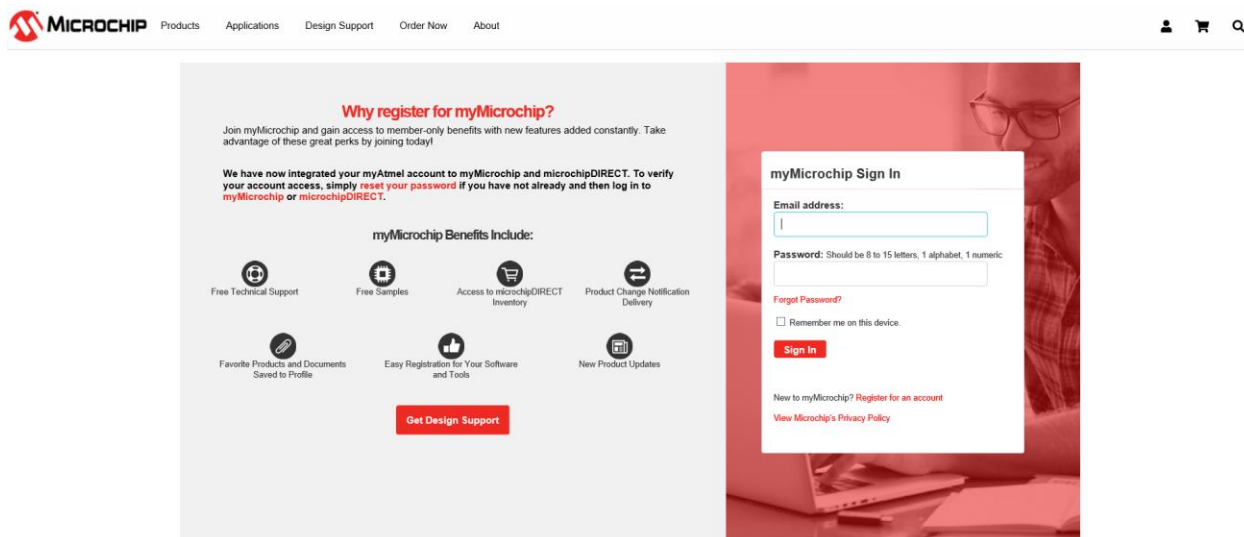
The screenshot shows the 'New Registration' form on the Microchip eServices2 portal. The form includes fields for E-mail address, Password, Re-type Password, First Name, Last Name, Job Function (a dropdown menu), Company Name, Country (a dropdown menu), Address Line 1, Address Line 2, City, State Or Province (a dropdown menu), and Postal Code. A red error message on the right states: 'Your password must be between 8 and 16 characters long with at least one letter of the alphabet and one digit. Special characters (#, &, %, *, etc.) are not supported.' Below the form, there are two checkboxes: 'Future offers or information about Microchip's products or services' and 'Remember me on this device'. At the bottom, there is a 'Security Check' section with a progress bar showing '1/4'.

Login


Partners who already have access to the eService suite of applications, can login to the application by accessing the below highlighted links.



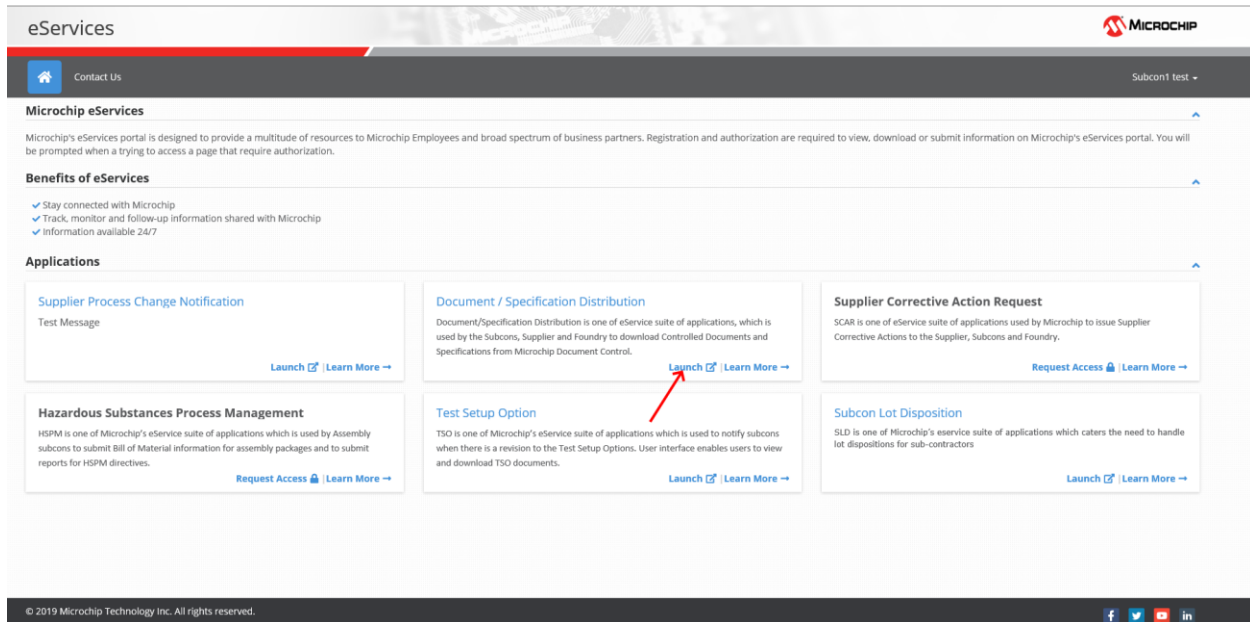
Clicking on any of the above highlighted buttons will take the user to the below screen, where they can use their credentials to login to the application.




Launch application

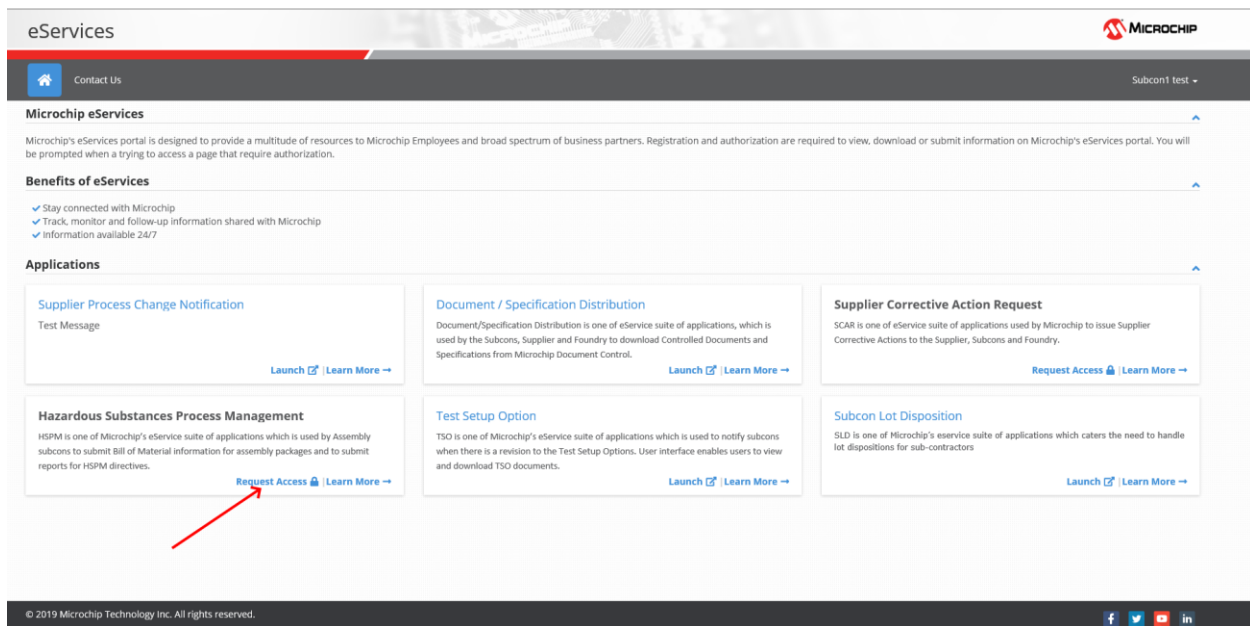
User will be able to see the **Launch**  button on the corresponding applications, if they already have access to the application. Clicking on the “Launch” icon, will open the corresponding app.

Note: - Users will be able to see the “Launch” button only after successful login.



Request for Access

User needing to access eService suite of applications for which they do not currently have access to, can click on the **Request Access**  button to submit a new request. System should redirect the user to the below screen, when clicked on the “Request Access” button.



Hazardous Substances Process Management

HSPM is one of Microchip's eService suite of applications which is used by Assembly subcons to submit Bill of Material information for assembly packages and to submit reports for HSPM directives. Subcons will be able to build the BOM for a Microchip package and submit the information to Microchip for review and approval. Subcons will be able to submit reports for HSPM directive the BOM for a Microchip package and submit the reports to Microchip for review and approval. Accessing this application is a two-step process. Partners must register themselves with Microchip. After registration login to eServices to request access for this application. Microchip Document Control will process the request and grant access. Once access granted, users can launch the application to view/submit/track BOM and Report submission.

Request Access

Contact Name: test, Subcon1
Email Address: eservicesubcon1@gmail.com
Organization/Company: test
Address: test, test, Alabama 12345
Phone Number:
Supplier Type: Assembler
Department: Enter Department
Microchip Contact/Manager's Email: Enter Email Address
Comments:

Submit [Go Back](#)

Only after entering all the required (*) details, system will allow the user to submit the request. On successful submission, requestor will receive an email as shown below.

eServices User Access Request Received Inbox x

Ca.Test52@microchip.com
to me

Thank you for submitting your request to access eServices. Microchip eServices Team will review your request and contact you.

If you did not initiate this request please reply to this email for further action.

Contact Name: test, Subcon1
Email Address: subconuser@gmail.com
Address: test, test, Alabama 12345
Phone Number:
Organization/Company: test
Department: IT
Supplier Type: Assembler
Microchip Contact/Manager's Email: Xyz@Microchip.com
Applications that need access for: Hazardous Substances Process Management
Comments:
Requested On: 1/3/2020 11:25:34 AM

Microchip eServices Team

Note: - There is a waiting period of 48 to 72 hours for the access to be granted from the time of submission.

[Learn More](#)

User can click on the [Learn More →](#) button to know more about the corresponding applications. Clicking on the button will take the user to the below page.

The screenshot shows the 'eServices' landing page for 'Subcon Lot Disposition'. The page has a dark header with the 'eServices' logo and a 'Contact Us' button. Below the header, the title 'Subcon Lot Disposition' is displayed. The main content area explains that SLD is a workflow-based application for handling lot dispositions for sub-contractors. It details the process: 1. Partners register with Microchip and request access. 2. Once access is granted, users can view/track/submit lot disposition requests. 3. Internal Microchip users are added to the corresponding group (Assembly, Final Test & Wafer Sort) to access their dispositions. At the bottom, there are links for 'Go Back' and 'Launch'. The footer contains the copyright notice '© 2019 Microchip Technology Inc. All rights reserved.' and social media icons for Facebook, Twitter, YouTube, and LinkedIn.

Users can click either Launch the application from here (* After successful login) OR go back to the home page by clicking [Go Back](#) button.

Logout

Clicking on the down arrow after the logged in username, will show the menu to logout from the application.